

This access statement does not contain personal opinions as to our suitability for those with access needs, but aims to accurately describe the facilities and services that we offer all our guests/visitors.

## **Access Statement for Eversley**

### **Introduction**

Eversley is a friendly and comfortable B&B; finished to a high standard throughout, we cater for holiday and business users alike. We are in an easy-to-find location convenient for the M27, Southampton airport and ferry terminals, Southampton and Solent universities, and the Ageas (Rose) Bowl cricket ground. We are also within easy reach of the city centre, Winchester, Portsmouth and the New Forest.

Situated on the outskirts of Southampton, the B&B is 1 mile from the village of Hedge End. The property is on the A27 on a slight incline with a small slope on the driveway.

We have five guest bedrooms, all of which on the first floor. The en-suite shower rooms all have level entry; however a step up into the showers themselves is necessary.

We look forward to welcoming you. If you have any queries or require any assistance please phone 02380 464546 or email [eversleyguesthouse@yahoo.co.uk](mailto:eversleyguesthouse@yahoo.co.uk).

### **Pre-Arrival**

- For full details and maps of how to reach us please see the directions section of our website. Alternatively, you can plan your journey by car or public transport using [www.transportdirect.info](http://www.transportdirect.info); simply enter your postcode and ours, which is SO19 6AJ, to get directions.
- The nearest railway station is Southampton Central which is 4.7 miles away. Taxis are available at this station.

- Southampton Airport and Southampton Airport Parkway railway station are 5 miles away. Taxis are available at this location.
- Accessible taxis can be booked with Town and Country Cars, Telephone number 02380 862 040.
- The nearest bus stop for travel to Southampton City Centre is a ten minute walk from Eversley Guest House. The bus stop is next to an 8 am to 8pm convenience store. The stop is Holcroft Road and the number 3 bus runs every 25 minutes on weekdays.

### **Car Parking and Arrival**

- There is one marked-out parking space for each guest room at the front of the house.
- The driveway is even tarmac and is lit by house lights, B&B sign and street lights.
- The maximum distance to the front door is 10M /33 ft.
- There are 2 steps from the car park to the hallway, each a rise of 120 mm/ 4.5 inches- there are no handrails
- There are currently no alternative, more accessible entrances to the property.

### **Welcome Area**

- The hallway is level. There is coir matting at the doorway and the hallway is covered with ceramic tiles.
- There are no rugs or carpets in the hallway.
- There is one chair in the hallway situated under the stairs
- The hallway is well lit with a standard ceiling light.
- There is a narrow shelf on the left hand wall of the hallway. Apart from this shelf there is no furniture.
- Guests are welcomed in the hallway and shown the ground floor dining area

- Guests have the opportunity to complete registration forms either in the dining area or in their rooms. Help is available to complete the forms if required.
- A pen and pad of paper are available on request.
- Guests are shown to their bedrooms and the facilities and breakfast arrangements are described.
- Help is offered with carrying luggage.

### **Bedrooms**

- There is a twin bedroom on the first floor, 1.8M/6 feet from the top of the stairs.
- The bedroom has a raised number (4) on the door.
- The door width is 680 mm/ 27 inches.
- There are two twin beds, each with access to both sides, and a small sofa bed
- There are two bedside tables, a dressing table with mirror and stool and a free standing double wardrobe. Any of these items can be removed if required.
- There is a ceiling light, wall lights and two bedside table lights.
- The door is white, the walls are medium and the floor is a dark, medium pile carpet.
- The televisions in all bedrooms can be set to show subtitles, broadcast radio channels and be used for an alarm.

### **Bathrooms, Shower-rooms & Toilets (Ensuite or Shared)**

- There is an en suite level entry shower room with door opening 680 mm/ 27 inches.
- There is a sliding door and a step of 140 mm/ .5 inches into the shower.
- The toilet height is 420 mm/ 16.5 inches.
- The wash basin height is 865mm/34ins.
- There are ceiling spot lights and a 'fluorescent' shaving light.

- The walls and floor are tiled. The walls are white and the floor is white/very pale grey.

### **Public Areas - Halls, Stairs, Landings, Corridors**

- All public areas, hall, stairs and landing, are well lit using a combination of ceiling and wall lights.
- The hall has a coir mat at the door and the rest is tiled.
- There is short pile carpet on the stairs, and landing.
- There is a continuous flight of fourteen steps, each one 190 mm/ 7.5 inches, to the first floor with a handrail on one side.
- At the top of the stairs there is a large landing with a sideboard directly in front. On the sideboard are leaflets describing local attractions.
- There is a small drinks fridge on the landing, which guests may use to store medicines if they wish. However, this is simply a domestic fridge and not temperature controlled and monitored.

### **Dining Room**

- The dining room is situated on the ground floor with step free/level entry from the front door and stairs.
- The door opening to the dining room is 690mm/27 ins wide and it is level throughout.
- Lighting is natural daylight and there ceiling and wall lights.
- The flooring is medium pile carpet.
- The layout is of 2 and 4 place tables. There are two of each.
- The tables are arranged around the edge of the room. There are no obstacles from the door to the tables.
- The chairs are upright without arms.
- There is space for a wheelchair.
- Breakfast is served in the dining room from 07:00 - 08:30 Monday to Friday and between 08:00 and 09:00 at weekends and bank holidays.

- We are able to cater for varying dietary requirements. Please advise us when making a booking.
- Hot drinks, toast and cooked breakfast are served at your table.
- There is a self-service buffet for fruit juice, yoghurts, cereals, fresh fruit and home-baked muffins. We are happy to serve these items at the table if required.
- Crockery is white

### **Additional Information**

- We have a set of evacuation procedures – should you require it someone will come to your room and assist you with evacuation.
- The nearest General Hospital with an A&E unit and walk in NHS is 5 miles away and the nearest Doctor's surgery is 1 mile away. Please let us know if you require further information about these.
- Free WiFi Internet access is available. You will be provided with a personal password on arrival
- Help can be given to set up televisions for subtitles and for morning alarms.
- We are happy to provide early morning calls by arrangement.

### **Contact Information**

Address (Inc postcode): Eversley, Kanes Hill, Southampton  
SO19 6AJ

Telephone: 02380 464546

Minicom: N/A

Email: [eversleyguesthouse@yahoo.co.uk](mailto:eversleyguesthouse@yahoo.co.uk)

Website: [www.eversleyguesthouse.org.uk](http://www.eversleyguesthouse.org.uk)

Grid Reference: Lat: 50.90944; Long: -1.323418

Hours Of Operation: The owners live in the ground floor accommodation

Local Carers: Fairhaven Healthcare Ltd, 205 Leaside Way, Southampton SO16 3EQ 02380012278

Local Equipment Hire: Carver Care, 4 Weeke Gate, Winchester SO22 6EL 01962 809734

Local Accessible Taxi: Town and Country Cars 02380862040

Local Public Transport: Bus service 02380833816